

## **PRIVACY AND DATA PROTECTION POLICY**

### **THE LINCE AZORES – HOTELS & RESORTS**

Please, read carefully the following Privacy and Data Protection Policy with attention, since the availability of your data involves your full knowledge and acceptance of the information displayed.

*THE LINCE AZORES – HOTELS & RESORTS* (hereinafter Hotel) is subject to the legislation regarding the personal data protection and adopts all necessary measures for the strict compliance with the legal rules in force and for the safeguarding of all information collected and privacy of the personal data of its customers, employees, partners or suppliers, so , the collected data will be treated for the purposes of management, maintenance, development, control and optimization of the contractual relationship between the holder of personal data and Hotel.

### **RESPONSIBILITY FOR DATA COLLECTION AND PROCESSING**

Hotel is the responsible entity for the collection and processing of personal data, and may, within the scope of its activity, resort to entities subcontracted by it to pursue the purposes indicated here.

Firm: *SLICEDAYS – HOTELARIA, LDA.*

Headquarter: Avenida D. João III, N° 29, 9500-310 Ponta Delgada

Tax ID: 514690640

Telephone: (+351) 296630000

Email: [info.tla@thelincehotels.com](mailto:info.tla@thelincehotels.com)

### **PERSONAL DATA**

Personal data is any information, of any kind and regardless of its support, including sound and image, relating to an identified or identifiable natural

person. An identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as an identification number, or another specific elements of his physical, physiological, mental, economic, cultural or social identity.

Upon acceptance of this Privacy Policy the user gives his informed, express, free and unequivocal consent for the personal data provided through the website <https://azores.thelincehotels.com/> to be included in a file under the responsibility of Hotel, whose treatment under the Data Protection legislation terms complies with appropriate technical and organizational security measures.

This Hotel maintains a database with the registration of its customers consisted only by the personal data provided by the data subject at the time of registration, which are collected and processed automatically by Hotel, the entity responsible for processing personal data.

In no case will be requested personal data regarding the racial or ethnic origin, religious or philosophical beliefs, political opinions or union affiliation, relating to health or genetics, relating to life or sexual and biometric orientation.

## **PERSONAL DATA COLLECTED AND PROCESSED**

The personal data that we use varies according to the product and / or service that we are offering, to the extent strictly necessary. In this sense, some personal data are collected, namely:

- Identification data (name and tax number); □ Contact data (telephone/mobile phone and e-mail).
- ATM/Credit card data (for the purpose of charging).

## **DATA PROCESSING BASIS**

The treatment of the data collected by the hotel is mainly based on the pursuit of the main object, which is the operation of hotel units.

## PURPOSES OF DATA COLLECTION

The personal data collected is used for the following purposes:

- Promotion of youth mobility actions;
- Promotion and dissemination of national and international information to youth;
- Promotion of the services and legal obligations that the Hotel, is obliged as an economic agent provider of hotel services, including ~the provision of information to the competent authorities (Serviço de Estrangeiro e Fronteiras, Autoridade Tributária and Instituto Nacional de Estatística, among others);
- Establishing of business relations;
- Promotion of hotel services, including accommodation services, catering, laundry, dissemination of events of a socioeconomic, cultural, sports, recreational and tourist nature, among others, which are usually provided in hotel establishments;
- Billing and customers charging for services provided;
- Development of our products and services; □ Carrying out marketing and promotional actions; □ Compliance with legal obligations.

## PERSONAL DATA SHARE

The data collected and held by the Hotel may be transmitted, with respect for the duty of confidentiality and the principle of the purpose that governed its collection, to the following entities:

- Business partners who have been granted the transfer;
- Judicial or administrative authorities, in cases where such submission is mandatory.

## DATA TRANSFERENCE

If data is transferred to third countries that do not belong to the European Union or the European Economic Area, the Hotel will comply with the law, namely regarding the suitability of the country of destination, concerning the protection of personal data and the requirements that are applicable to these transfers. No personal data will be transferred to jurisdictions that do not offer guarantees of security and protection.

## PERSONAL DATA CONSERVATION PERIOD

The period of time during which the data is stored and preserved varies according to the purpose for which the information is processed and according to the legal obligations and requirements that may apply, and which require the data to be kept for a period of minimum time.

Thus, and whenever there is no specific legal obligation, the data will be stored and preserved only for the minimum period required for the purposes that motivated its collection or further processing, after which they will be eliminated.

The Hotel expressly recalls that at any time you may request the deletion of all your personal data from our databases. This request must be sent to [info.tla@thelincehotels.com](mailto:info.tla@thelincehotels.com).

## RIGHTS OF THE DATA SUBJECT

The data subject may, at any time, exercise the following rights:

**Right of access** – The data subject shall have the right to obtain from the hotel a copy of all the information regarding itself;

**Right to rectification** – The data subject shall have the right to obtain from the hotel without undue delay the rectification of inaccurate personal data concerning itself;

**Right to be forgotten** – The data subject shall have the right to obtain from the hotel the erasure of personal data concerning itself without undue delay;

**Right to restrict processing** - when some conditions apply to the right to restrict processing;

**Right to data portability** – The data subject shall have the right to transmit those data to another controller without hindrance;

**Right to object** – The data subject shall have the right to object.

The rights mentioned above can be exercised through the following email [info.tla@thelincehotels.com](mailto:info.tla@thelincehotels.com), throughout specific application forms, or still through registered letter to:

Avenida D. João III, Nº 29, 9500-310 Ponta Delgada

## **PRIVACY POLICY AMENDMENTS**

This Hotel, may, at any time, make readjustments or changes to this Privacy Policy, these changes will be duly publicized at the headquarters and respective Website.

## **SUPERVISORY AUTHORITY**

According to the law, the data subject has the right to file a complaint regarding the protection of personal data to the competent supervisory authority Comissão Nacional de Proteção de Dados (CNPd) [www.cnpd.pt](http://www.cnpd.pt).